

Together with Methodist Health System and Nebraska Medicine, Nebraska Health Network has created Community Relay, a new patient and provider resource powered by Aunt Bertha.

Community Relay is a social care network that enables users to search for free or reduced cost services like food, job placement, transportation, legal services and more.

This platform will help you:



Address social needs



Quickly refer patients to support services



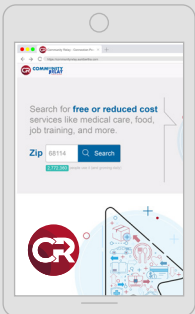
Improve health outcomes



Identify community partners that are the most responsive to your patients



Identify which social determinants of health are the most relevant for your patient population



The NHN will provide data trends in population searches and identify potential needs that can help improve the overall access to care.

There are over **1,800 PROGRAMS** listed in NHN's service area

NHN is actively promoting this resource in the community to **grow** the number of active **Community-Based Organizations** listed.

There is no cost for Community-Based Organizations or patients to use Community Relay.

COMMUNITY RELAY CLOSES THE LOOP

CR provides a full, closed-loop experience between network providers, patients and community-based organizations.

How Community Relay Works:

1

Patients and/or health-care providers can search for local social services online.



Results can be shared electronically with patients making it easy for them to review everything on their own time.

2



Once a referral is initiated, any participant including the patient, provider or referring support service, can update the referral status and track progress.

3



Providers then have greater insight into which community partners are the most responsive and are in the greatest demand.

4

How do Community Partners Benefit?

Community-Based Organizations opt into the Community Relay network by claiming their listing. In return, they receive a free suite of tools to screen applicants, analyze their client base, measure impact in their community and more. This data is a valuable asset for non-profit organizations to drive their quality improvement initiatives and demonstrate the effectiveness of their outreach.

How do I access Community Relay?

Community Relay is a free community resource available at communityrelay.com. In addition, NHN providers can access a provider-specific portal that enables you to securely see patient data. NHN is testing Community Relay with select providers and work groups. If you are interested in participating, contact the NHN at:

nhn@nebraskahealthnetwork.com